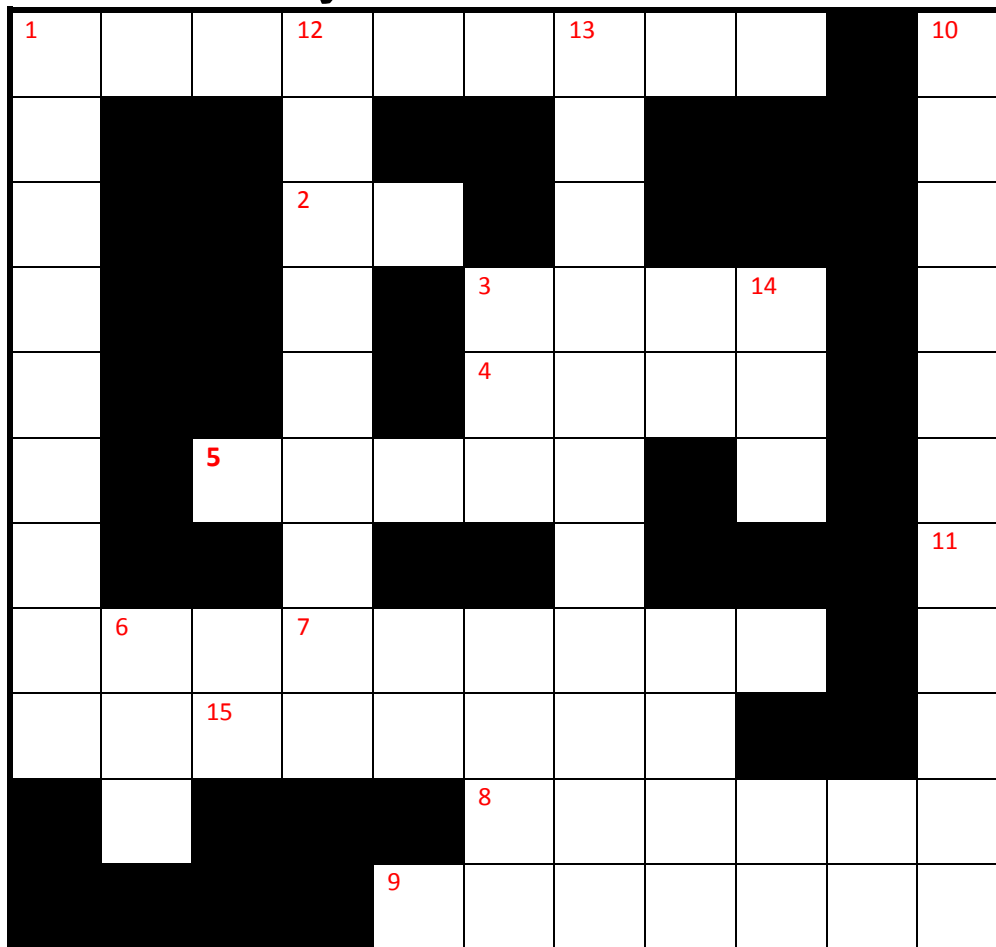


## Business Analysis Crossword Puzzle No: 102



### Across

- 1-A process improvement tool that compares your firm with competitors (9) **Benchmark**  
 2-A ----- diagram and a modelling technique (2) **ER**  
 3-A readily available software in the market (4) **COTS**  
 4-An entry-level certification from IIBA®, Canada (4) **CCBA**  
 5-First thing to be done before starting a project (4) **Plan**  
 6-A hierarchical decomposition of the work (3) **WBS**  
 8-A graphical representation developed to explain certain attributes of a proposed system or process (5) **Model**  
 9-A ----- diagram give the relationship between the system and boundary (7) **Context**  
 15-A ----- website which is easy to develop (6) **Static**

### Down

- 1-A set of verified, validated and agreed requirements (9) **Baselined**  
 6-Another name for internet (3) **Web**  
 10-Another name for cause & effect diagram (8) **Fishbone**  
 11-Business analysis projects are carried out to satisfy this (4) **Need**  
 12-A document to ensure the compliance of all the activities (9) **Checklist**  
 13-A link between two elements in a diagram (11) **Association**  
 14-A business analytics tool (3) **SAS**